

**To:** Jenkins, Laura Flynn[Jenkins.Laura@epa.gov]  
**Cc:** Harrison, Melissa[Harrison.Melissa@epa.gov]; Mylott, Richard[Mylott.Richard@epa.gov]; Williams, Caroline[Williams.Caroline@epa.gov]  
**From:** Colaizzi, Jennifer C.  
**Sent:** Tue 8/11/2015 9:14:47 PM  
**Subject:** Re: Top questions/comments from callers/emailers as of this morning 8/11/15

Do we have responses to these Qs yet? Or do we still need to draft?

Sent from my iPhone

On Aug 11, 2015, at 3:41 PM, "Jenkins, Laura Flynn" <[Jenkins.Laura@epa.gov](mailto:Jenkins.Laura@epa.gov)> wrote:

Melissa and Jennifer:

Below are the most common questions/themes coming from callers to the R8 Environmental Information Service Center.

- Businesses who want to help with the clean-up. Who do they contact?
- Citizens say our website seems to purposely give no EPA phone number for specific contacts in order to dodge answering questions.
- Citizens want a specific place to formally leave a comment.
- Financial Claims. "I've been financially impacted by the release. Who is going to pay?"
- Many press calls in general. Some calls from the press wanting to know if it's just a phone-in press conference or will there be a place where press people can gather.

- Citizens want to know if their vacation destinations have been impacted. River rafting, etc.
- Scientists want info about specific data regarding concentrations and contaminants.
- Want specific names of who at EPA is responsible for the Gold King Mine release? Who will be fired?
- Citizens asking if drinking water is safe?
- Other government agencies asking who is the EPA contact person to answer questions.
- Overall, we have many angry, profanity filled emails and calls.

Laura Jenkins

Media Officer

USEPA-Region 8

1595 Wynkoop St.

Mailcode: 8-OC

Denver, CO 80202

Landline: 303-312-6256

Cell: 202-360-8453

Fax: 303-312-6961

